

Mr Paul Minton
Secretary
Northampton Rail Users Group
3 Yew Tree Gardens
Flore
Northants NN7 4HB

12 October 2009

Dear Mr Minton

Thank you for your letter of 18 September, received 9 October (due to postal strikes).

In order to ensure that this matter is dealt with as quickly and efficiently as possible, I have forwarded a copy of your letter to Mike Hodson, Managing Director of London Midland, asking him to look into the situation.

Mr Hodson will ensure you receive a reply and that I see a copy of this response.

Yours sincerely,



KEITH LUDEMAN
Group Chief Executive

cc. Mr Mike Hodson, Managing Director of London Midland
5th Floor, 102 New Street, Birmingham B2 4JB